

GENERAL TERMS & CONDITIONS

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The following stipulations regulate contractual relations between silverluz.com, Postbox 3476, 50858 Cologne, Germany and the ordering party. By accepting the services of silverluz.com, the ordering party acknowledges these General Terms & Conditions. The General Terms & Conditions and your electronic order form can be saved on computer and/or printed out.

ACCURACY OF INFORMATION PROVIDED

The ordering party confirms the accuracy of the information entered in the order form. The information to be provided shall be correct, complete and always up to date. silverluz.com shall save the data on the ordering party in electronic form. The data shall exclusively be used for reasons pertaining to the contractual agreement according to the data protection act. silverluz.com reserves the right to verify the information provided.

ORDER / DELIVERY

Upon sending the order, the ordering party submits a binding offer. The ordering party shall initially receive confirmation of receipt. This confirmation shall not represent binding acceptance of the order on the part of silverluz.com. Entry into a contractual agreement shall only occur via separate written confirmation sent by letter / fax / email to the ordering party by silverluz.com. Complete registration on the provided data form shall be required in order to receive services. Orders via the internet shall be personally received and processed by an employee of silverluz.com. Ordered photographs will usually be shipped to the destination of your choice within 10 days of receiving your order and completion of payment authorization.

PRICES / MODES OF PAYMENT

The order of services shall be carried out via the appropriate order form from www.silverluz.com. Payment shall be effected via invoice. Upon placement of an order of EUR 20,000 or over, a down payment of 50% of the value of the contract shall be payable. The remaining fee shall be remunerated immediately following delivery.

DISCLAIMER

silverluz.com shall assume no guarantee for the up-to-dateness and completeness of the information provided. Please note that photographers may publish their photographs under their particular pseudonym. In no event shall silverluz.com or any of its owners, shareholders, legal representatives, directors, officers, employees, partners, agents or licensees be liable for any incidental, indirect, punitive, exemplary, or consequential damages whatsoever (including for loss of profits, interruption, loss of business information, or any other pecuniary loss) in connection with any claim, loss, damage, action, suit or other proceeding arising under or out of this agreement, including without limitation the use of, reliance upon, access to, or exploitation of the site, the content or any part thereof, or any other rights granted to you hereunder, even if silverluz.com has been advised of the possibility of such damages, whether the action is based on contract, tort (including negligence), infringement of intellectual property rights or otherwise.

DATA PROTECTION

The ordering party consents to his/her data being compiled, stored and edited for the purpose of communication with himself / herself and exchange of information within silverluz.com. In the event the ordering party should wish that personal data is not stored or edited following delivery of the data for the purpose of contact at a later date, the personal data shall be deleted at the request of the ordering party following completion of delivery. In the event that storage and editing is no longer desired, this consent can be withdrawn at any time. Requests for withdrawal should be submitted in writing to: silverluz.com, Postbox 3476, 50858 Cologne, Germany.

MONEY BACK GUARANTEE

This money back guarantee is subject to the following terms, conditions & exceptions. The purchaser must contact silverluz.com within 14 days of the intent to return the photograph and receive return authorization and instructions. The print must be returned to silverluz.com, Premium Photo Gallery, Thomas Trümper, Postbox 3476, 50858 Cologne, Germany within 30 days of its original ship date.

This money back guarantee requires that the photograph, matting and framing are returned in its original packaging in the original condition. silverluz.com reserves the right to return without refund any print that is damaged or to reduce the refund to compensate for the damage. If silverluz.com decides to take this action, it will contact the purchaser to discuss the options. The purchaser is responsible for assuring the print is returned to silverluz.com on the time schedule above. Any refund will be in the same form as used for the original purchase. If the purchase is damaged upon receipt, the purchaser should contact silverluz.com within 3 days. silverluz.com will arrange for and bear the cost of inspection and return shipment of the damaged print. The damaged print will then be replaced by silverluz.com.

silverluz.com reserves the right to retract this offer unilaterally for any individual or organization at anytime for any reason. If retracted this will not affect any previous orders shipped when the money back guarantee was in effect. Purchasers of orders in process but not shipped will be contacted if this money back guarantee is retracted.

PLACE OF JURISDICTION AND APPLICABLE LAW

Insofar as the ordering parties are business people, legal persons governed by public law or special funds under public law, the place of jurisdiction for this agreement according to the wishes of the vendor shall be Cologne or the general place of jurisdiction of the purchaser. This contractual agreement shall be subject to German law.

silverluz.com
Premium Photo Gallery
Thomas Trümper

Postbox 3476
50858 Cologne | Germany

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www.silverluz.com